***DEMOGRAHIC INFORMATION* :CLIENT**

Client’s Full Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ DOB: \_\_\_\_/\_\_\_\_\_/\_\_\_\_

Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ City:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ State:\_\_\_\_ Zip:\_\_\_\_\_\_\_\_\_\_\_\_

Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Preferred contact method: Phone Email  Either

Gender: Female Male Marital/Legal Status: Single Married Divorced

Employer: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Occupation:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Adult #2 Full Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ DOB: \_\_\_\_\_/\_\_\_\_\_\_/\_\_\_\_\_

Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Preferred contact method: Phone Email  Either

Gender: Female Male Marital/Legal Status: Single Married Divorced

Employer: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Occupation:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

***PLEASE LIST OTHER PERSONS RESIDING WITH THE CLIENT: Use reverse if necessary***

Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Age:\_\_\_\_\_\_\_ Relationship to Client: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Age:\_\_\_\_\_\_\_ Relationship to Client: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Age:\_\_\_\_\_\_\_ Relationship to Client: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |  |  |
| --- | --- | --- | --- |
| Type of service(s) requested: | Individual Therapy  Family Therapy | Current Court Involvement?  Services court ordered? | Yes No  Yes No |
| History of previous therapy services? | Yes No | Involved with a psychiatrist currently? | Yes No |
| Any health needs or concerns to be aware of? |  | Current Diagnosis: |  |
| How were you referred to me? |  | Name of psychiatrist: |  |
| List Current medications (if any): |  | Date of last visit: |  |

***EMERGENCY CONTACT INFORMATION:***

**I volunteer to provide the below contact information and authorize SS Therapy and Consulting, LLC to contact any listed individual on my behalf in the event of an emergency. (Provide at least one contact)**

1. **Emergency Contact Name**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Relationship to Client: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Address same as Client: \_\_\_Yes \_\_\_No

Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ City:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ State:\_\_\_\_ Zip:\_\_\_\_\_\_\_\_\_\_\_\_ Phone (Include area code): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Emergency Contact Name**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Relationship to Client: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Address same as Client: \_\_\_Yes \_\_\_No

Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ City:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ State:\_\_\_\_ Zip:\_\_\_\_\_\_\_\_\_\_\_\_ Phone (Include area code): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**INFORMED CONSENT**

Welcome to SS Therapy and Consulting, Ltd.

Please discuss any questions or concerns with Shelly Stewart-Sandusky, LMFT.

**SERVICES:** You are eligible for counseling services, assessment, and/or referral consultation services SS Therapy and Consulting.

**TERMINATION OF SERVICES:** The following actions can result in the termination of services; failure to respond to the attempts to contact by Shelly, harassment or abusive behavior of any nature (verbal, physical, sexual) towards Andrea or others in the Oakmoor Office Building, no longer insurance and/or medicaid eligible and unable to pay out of pocket, or voluntary termination.

**SESSION FEES**: Your initial session when your full history is gathered is $150. (With a discounted fee of $120 for those paying on the date of service). Charges for individual sessions are typically $100 (There is a discounted price for those paying on the date of service of $80 per individual session). All out of pocket fees, including any co-pays or deductibles, are due at the time of your session.

**INSURANCE:** ***Although your Health insurance MAY cover all your fees, ultimately it is your responsibility to cover all your costs. Some plans require preauthorization before your first visit. It is YOUR responsibility to obtain this authorization. Mental Health benefits may differ from your medical benefits so it is essential that you have researched your mental health benefits prior to your visit. If you have not done this prior to your visit, and/or your treatment is not a payable benefit, you will be responsible for the full cash payment at the time of service. Further, if your insurance carrier determines that the services received are not medically necessary, you will be responsible for full payment of your accrued fees.***

**LATE CANCELATION/NO SHOW FEES:** An appointment missed without cancellation will result in a $ 50 no show fee for individual sessions. **A late cancel fee of $25 may apply to individual sessions not cancelled 24 hours in advance**. These fees must be paid prior to me holding your subsequent scheduled appointment/s or scheduling new appointments

**EMERGENCY PROCEDURE:** In the event you have a behavioral or mental health emergency please contact 911. Andrea is not typically available outside of business hours. Once 911 has been contacted, then please make an effort to contact Andrea.

**HOURS OF OPERATION** SS Therapy and Consulting is open from 8:30am to 6pm, Wednesday and Friday. Hours for SS Therapy and Consulting may vary depending on need and preference.

**OFFICE SPACE NOTIFICATION:** SS Therapy and Consulting shares office space with Emily Murphy of Murphy Counseling & Therapy Services and Andrea Gustafson of JMG Therapy & Counseling . Please be aware that at times either of these women may be the one to greet you in the lobby and at times will be providing case consultation for Shelly. Emily and Andrea adhere to the same privacy practices as Shelly.

**PRIVACY OF INFORMATION:** Both professional ethics and the law require strict procedures to keep your information confidential. If you are 18 years of age or older, all information you share at SS Therapy and Consulting is privileged and treated confidentially according to state and federal law. The law requires that I obtain your signature acknowledging that I have provided you with this information. Shelly will not release personally identifiable information without your prior written permission. There are some situations, however, in which she may legally and ethically be obligated to release counseling information, even without your consent. These include:

* Situations in which there is a clear and present danger that someone's life, health or safety is at risk.
* Cases of apparent abuse of a child or a dependent adult.
* Other situations required by state or federal law, such as subpoenas and court orders.

If you are under 18, you and Shelly will discuss communication of information with your guardians

* Disclosures required by health insurers or to collect overdue fees.
* You should be aware that SS Therapy and Consulting may need to share protected information with other professionals/partners for clinical/scheduling/billing issues. All these individuals have signed a HIPPA business agreement form agreeing to protect your private information and comply with all HIPPA guidelines.
* If you file a complaint against SS Therapy and Consulting I may disclose relevant information in order to establish any necessary defense/response.

**RISKS ASSOCIATED WITH COUNSELING:** Therapy has been proven to be beneficial for most individuals. The minimal anticipated risks may include the experience of intense and unwanted feelings including sadness, fear, anger, guilt, or anxiety. While possibly uncomfortable temporarily, these feelings may be an important part of the therapy process.

**SS THERAPY AND CONSULTING AND THE LEGAL SYSTEM:** Shelly does not offer forensic expert testimony or custody testimony to active clients. However, you can, and often should, seek therapeutic support at SS Therapy and Consulting as you work through a legal concern. SS Therapy and Consulting does offer forensic expert testimony as a single service with referrals provided for any outside therapy needs.

By signing this agreement you:

* state that you have read and understand the information presented above
* hereby voluntarily consent to assessment and/or treatment at SS Therapy and Consulting
* will abide by the terms stated above
* confirm you have been given a copy of your HIPPA privacy rights

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Client Signature Date

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Printed Name Date of Birth

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature of legal guardian for minor child- Date

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Shelly Stewart-Sandusky, LMFT, Signature Date

**Verification of Receipt of Psychotherapy Practice Information,**

**Informed Consent, Consumer Rights Statement & Notice of Privacy Act**

I verify that I have been provided with a written informed consent for psychological services- including written information regarding risks and benefits of services, limitations of confidentiality & informed about my rights and responsibilities as a client, along with a written Notice of Privacy Rights under HIPPA and a general statement about consumer rights. I understand that SS Therapy and Consulting; Andrea J. Gustafson, LISW is willing to answer any questions I may have about these written documents.

Initial & Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

***NOTICE OF PRIVACY PRACTICES***

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

**PROTECTED HEALTH INFORMATION:** In the course of treatment, information regarding your care may be created and/or received. Information which can be used to identify you and which relates to your past, present of future physical or mental condition, receipt of care or payment for care is considered protected information and is protected by federal and state law.

Federal law imposes certain obligations and duties upon providers of services with respect to your protected information. Specifically, I am required to:

* Provide you with notice of my legal duties and policies regarding the use and disclosure of your protected information;
* Maintain the confidentiality of your protected information in accordance with state and federal law;
* Honor your requested restrictions regarding the use and disclosure of your protected information, unless under the law we are authorized to release your protected information without your authorization.
* Allow you to inspect and copy your protected information;
* Act on your request to amend protected information, although I am not required to amend the protected information, within sixty (60) days and notify you of any delay which would require me to extend the deadline by the permitted thirty (30) day extension;
* Accommodate reasonable requests to communicate protected information by alternative means or methods;
* Notify you of any breach in your protected health information with sixty (60) days of discovery; and
* Abide by the terms of this notice.

**HOW YOUR PROTECTED INFORMATION MAY BE USED AND DISCLOSED**

Generally, your protected information may be used and disclosed only with your express written authorization. This written authorization includes to whom the information may be disclosed, what information may be disclosed, and for what purpose. You may revoke this authorization at any time, although any information released prior to the revocation may be used as stated on the consent.

There are some exceptions to this general rule. The following explains how SS Therapy and Consulting, Ltd will use or disclose your protected information without your authorization:

* **Treatment Purposes:** SS Therapy and Consulting, Ltd may use or disclose your protected information for treatment purposes to doctors, nurses, hospitals, for instance, in order to facilitate your treatment.
* **Payment Purposes:** Your protected information may be used or disclosed to your insurance company, for instance, for payment purposes as it may be necessary to disclose this information so that I may properly receive payment for treatment and services provided.
* **Health Care Operations:** Your protected information may be used or disclosed for health care operations. For example, record review related to quality assurance and improvement activities or third party system related to scheduling/billing operations.
* **Compliance and Quality Assurance:** I may release your protected information to another individual or entity covered by the HIPPA privacy regulations that has a relationship with you for fraud and abuse detection or compliance purposes, quality assessment and improvement activities, or review, evaluation or training of professionals or students.
* **Oversight Activities:** Your protected information may be used or disclosed to an oversight agency for activities authorized by law. Examples of oversight activities include audits, investigations, and inspections. In most cases, the oversight activity will be for the purpose of overseeing services and agency compliance with certain laws and regulations.
* **Judicial and Administrative Proceedings:** If you are involved in a lawsuit or other administrative proceeding, I may release your protected information in response to a court or administrative order. I may also release protected information pursuant to a subpoena or discovery request, but only if efforts have been made by the requestor to provide you with notice of the request and you have failed to object or the objection was resolved in favor of disclosure, or in the alternative, the requestor has obtained a protective order protecting the requested information.
* **Law Enforcement:** I may release your protected information to law enforcement officials when required or permitted by federal or state law to do so.
* **Emergency Circumstances:** Protected information may be disclosed to personnel who have a need for information about a client, such as for the purpose of treating a medical or mental condition which poses an immediate threat to the health and safety of any individual or the public and which requires immediate intervention.
* **Individuals Involved in Your Care:** I may give out your protected information to a friend or family member who is helping with your care or with payment for your care. However, prior to sharing your protected information in this instance I will first attempt to obtain your verbal or written consent. An example of when obtaining such consent would not be feasible would be if you are involved in a serious accident and unavailable to give your consent and it is necessary for me to speak with your emergency contact or other responsible party.
* **Mandatory Reporting of Child Abuse/Dependent Adult Abuse:** I am a mandatory reporter of child abuse and dependent adult abuse. In the event that there is reason to suspect that child abuse or dependent adult abuse has occurred, your protected information may be disclosed as required by law.
* **As Authorized by Law:** I will disclose your protected information for reasons not described above when required by law to do so.
* **More Stringent Laws:** Some of your protected information may be subject to other laws and regulations and are afforded greater protection than what is outlined in this Notice. For instance, HIV/AIDS, substance abuse, and mental health information is often given more protection. In the event your protected information is afforded greater protection under federal or state law, I will comply with the applicable law.

**YOUR RIGHTS**

Federal law grants you certain rights with respect to your protected information. Specifically, you have the right to:

* Receive notice of SS Therapy and Consulting, LLC policies and procedures used to protect your protected information;
* Request that certain uses and disclosures of your protected information be restricted, provided, however, if I release the information without your consent or authorization, I have the right to refuse your request;
* Access to your protected information be amended, although I am not required to grant your request;
* Obtain an accounting of certain disclosures of your protected information for the past six (6) years;
* Revoke any prior authorizations for use or disclosure of protected information, except to the extent that action has already been taken; and
* Request that communications of your protected information are done by alternative means or at alternative locations.

**IMPORTANT CONTACT INFORMATION**

This notice has been provided to you as a summary of how SS Therapy and Consulting, Ltd will use your protected information and what your rights with respect to your protected information are. If you have any questions or would like more information regarding your protected information, please contact me directly. If you believe your privacy rights have been violated, please speak with me directly about this. You may also file a complaint with the Secretary of Health and Human Services. There will be no retaliation for the filing of a complaint.

*This Document to be left with the client*

***CLIENT RIGHTS AND RESPONSIBILITIES***

**Clients Have the Right To:**

* Be treated with dignity and respect.
* Be treated fairly, regardless of their race, religion, gender, ethnicity, age, disability, or source of payment.
* Express and practice religious and spiritual beliefs.
* Have their treatment and other member information kept confidential. Only where permitted by law may records be released without the member’s permission.
* To request to view their records and to request that the record be amended or corrected if it is determined appropriate by the provider.
* Obtain a second opinion when appropriate.
* A clear working contract in which business items, such as times of sessions, payment plans/fees, absences, access, emergency procedures, and third-party reimbursement procedures are discussed.
* Know about their treatment choices, regardless of cost or coverage by their benefit plan.
* Share in developing their plan of care.
* Receive a clear explanation of their condition and treatment options.
* Give input on the Members’ Rights and Responsibilities policy.
* To speak to the provider about a grievance without retaliation.
* To be informed and given the opportunity to complete a written consent prior to being recorded, photographed, or filed.
* Know of their rights and responsibilities in the treatment process.
* Have provider decisions about their care made on the basis of treatment needs.
* Receive information about Provider’s qualifications.
* Ask their provider about their work history and training.
* Decline participation or withdraw from services at any time.

**Clients Have the Responsibility To:**

* Treat the provider with dignity and respect.
* Give the provider information that they need so the provider can deliver quality care.
* Ask questions about care. This is to help understand the services.
* Follow the treatment plan. The plan of care is to be agreed upon by the member and provider.
* Tell their provider and primary care physician about medication changes, including medications given to them by others.
* Keep their appointments. Members should call their provider as soon they know they need to cancel visits.
* Let their provider know when the treatment plan is not working for them.
* Let their provider know about problems with paying fees.
* Report abuse and fraud.
* Openly report concerns about the quality of care they receive.
* Let their provider know if they decide to withdraw from the program.
* Make agreed upon payments in a timely manner, if applicable.

*This Document to be left with the client*

**Authorization for Release of Information to Insurance Company**

I authorize SS Therapy and Consulting to release billing information which may include client name, date and type of services, diagnoses codes, substance abuse information and/or treatment plans to my insurance company/ies for the purpose of: collecting insurance benefits or for authorization of additional sessions for:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Client Name Date of Birth

* I understand that I have the right to inspect the information released through this authorization and such an inspection will occur in a meeting with Shelly Stewart-Sandusky.
* I understand that I may revoke this authorization by providing a written revocation.
* I also understand any information released prior to the revocation may be used for the purpose(s) listed above.
* A photocopy of this authorization shall have the same force as the original.
* This release shall be valid for one year following our last appointment, unless otherwise restricted.

Signed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Witnessed:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Shelly Stewart-Sandusky, SS Therapy and Consulting

|  |  |
| --- | --- |
| Insured’s —  Name and Date of Birth |  |
| Insurance Company- |  |
| Insurance Company Phone Number: |  |
| Policy Number: |  |
| Group Number if applicable |  |
| Date coverage started if listed on card |  |
| Co pay listed on card |  |

\*\* SS Therapy and Consulting will need to photocopy your insurance card at your first session\*\*

***Although your Health insurance MAY cover all your fees, ultimately it is your responsibility to cover all your costs. Some plans require preauthorization before your first visit. It is YOUR responsibility to obtain this authorization. Mental Health benefits may differ from your medical benefits so it is essential that you have researched your mental health benefits prior to your visit. If you have not done this prior to your visit, and/or your treatment is not a payable benefit, you will be responsible for the full cash payment at the time of service. Further, if your insurance carrier determines that the services received are not medically necessary, you will be responsible for full payment of your accrued fees.***